Get involved...

Neighborhood Watch
(315) 448-8762
syracuseneighborhoodwatch.org
nwgs@syracuseneighborhoodwatch.org

Tomorrow’s Neighborhoods Today (TNT)
TNT planning councils meet regularly to discuss important issues in their neighborhoods, and how residents work together to reach their goals. To learn more, call the TNT Coordinator at (315) 448-8178, or visit www.tomorrowsneighborhoodstoday.org

Help Keep Syracuse Clean
• Graffiti is illegal. • Littering is prohibited.
• Signs are not allowed on City Right-Of-Way.
• To report an issue, call (315) 448-CITY (315-448-2489).

Televsions, Monitors, and Electronics are banned from the trash.

For disposal options:
www.ocrra.org
(315) 453-2866
or (315) 448-CITY

SYRACUSE SAYS YES TO EDUCATION
The Say Yes strategy begins in kindergarten, offering every student the resources and support needed for success. Say Yes partners provide after school and summer camp programming, tutoring, mentoring, legal clinics, and the promise of free college tuition for Syracuse City School District graduates who meet residency and college admission requirements.

Syracuse is committed to positive change for our students, our city and our region.

For more information call (315) 435-6461

Submit and track Complaints and Service Requests at CityLine.SyrGov.net

SYRACUSE SAYS YES TO EDUCATION

Syracuse, Mayor
231 E. Washington Street
Syracuse, New York 13202
(315) 448-CITY

2018

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Important Phone Numbers:
Fire-Police-Medical Emergency 911
Police Non-Emergency (315) 442-5111
Dog Control (315) 473-6608
Water Emergency (315) 473-2860
Parking Violations (315) 479-5300
Property Taxes (315) 448-8310
Code Enforcement (315) 448-8695
Permit Consultation (315) 448-4715
Parks & Rec (315) 473-4330
Street Trees (315) 473-4330 x3014
Mayor’s Office (315) 448-8005
Common Council (315) 448-8466
School District (315) 435-4499
City Clerk (315) 448-8216
Greater Syracuse Land Bank (315) 422-2301

www.SyrGov.net

Connect with us on

@Syracuse1848
Nextdoor.com
**Household Waste**
Syracuse offers municipal trash, yard waste, and recycling collection. Help us ensure prompt pick-up by observing the following rules:

**Trash**
- Trash is collected weekly. Set trash out after 8 p.m. the evening before, or by 6 a.m. the day of scheduled pick-up. Trash should be on the ground adjacent to the curb line at the edge of the road in plain view. Trash should be placed away from your sewer vent pipe and snow banks.
- Store trash in up to three 30-gallon trash cans or clear trash bags. The maximum weight per container is 50 pounds.
- Call (315) 448-CITY (315-448-2489) to schedule a bulk trash pick-up at least two days in advance. Bulk household trash includes furniture, appliances, carpet (cut into 3 ft. rolls), mattresses, scrap metal, etc. The volume of trash may not exceed two cubic yards (about the size of a washer and dryer side by side).
- Call (315) 448-CITY to schedule disposal of a maximum of four tires per year.
- Recycle! Check quadrant card for dates or call (315) 448-CITY (315-448-2489).

**Household Hazardous Waste**
- Residents can dispose of household hazardous waste year-round at no charge, visit www.OCRRA.org to make an appointment.

**Sharps**
- Sharps – including needles, syringes and lancets used for home medical care – must be stored securely in a labeled container clearly labeled as “sharps.” Acceptable storage containers include: a biohazard-labeled sharps container or a clean, leak-proof, shatter-proof, and puncture-proof container with a screw top such as a durable plastic bleach or laundry detergent bottle.
- The container must be placed next to the regular trash container, not inside trash cans.
- Pharmacies, hospitals, doctors’ offices, and the Veterans Administration will help residents dispose of Sharps properly. For a full list of organizations that can dispose of Sharps go to: www.SyrGov.net/sharps

**Property Maintenance Yards**
Grass and shrubbery should be cut regularly with grass not exceeding eight inches. Property must be free of trash and debris. To report a violation, call (315) 448-CITY (315-448-2489).

**Sidewalks**
Repair and maintenance of sidewalks is the responsibility of the property owner.
- If repairs are not made to sidewalks within the allotted time frame following condemnation, the city will make necessary repairs and assess the cost to the property owner’s tax bill.
- Property owners may choose to repair sidewalks through a private contractor. Permits must be obtained through the Permit Consultation Office (315) 448-4715. Sidewalks must be repaired with concrete only. Asphalt, tarvia, blacktop, etc. are not acceptable materials. Concrete sidewalks must continue across driveways to establish a clear pedestrian walkway.
- Property owners may choose to pay for sidewalk repair using the Sidewalk Assessment program, which has a 7% financing rate, and is guaranteed for two years.
- To report a damaged or unsafe sidewalk, call (315) 448-CITY (315-448-2489).

**Snow Removal**
- It is the responsibility of the property owner to remove snow and ice from the sidewalks adjacent to their property (including corners). It is illegal to deposit or plow snow into the street, public space or sidewalk. Any person found guilty of violating this ordinance shall be subject to a fine not to exceed $100.00 per violation, or $150.00 for snow removal contractors.
- To report a blocked sidewalk, call (315) 448-CITY (315-448-2489).

**Sewer Service**
Property owners are responsible for the sewer service lateral, including maintenance, and protection of the sewer vent riser and cap. The property owner is responsible for making arrangements with a drain cleaner and/or plumber to clear blockage.
- No cooking or automotive oils, grease products, diapamps, baby wipes, hygiene products, cigarette butts, plastic objects, etc. should be disposed of down the sewer drain.
- Always set trash, leaves, yard waste and construction debris away from the sewer vent pipe for pick up.

**Construction Debris**
(2018-April Only)
You may dispose of up to two (3) cubic yards of construction debris (wood, shingles, tiles, etc.). Check quadrant card for dates for (315) 448-CITY (315-448-2489) from April to October. To dispose of excess construction debris, contact OCRRA at (315) 453-2866.
- Schedule construction debris pick-ups the week prior to your scheduled quadrant collection, by calling (315) 448-CITY (315-448-2489) or online at CityLine.SyrGov.net.
- Do not store any form of construction debris in plastic bags, boxes or cans.
- Pile construction debris neatly at the curb.
- Contractors must arrange with a private hauler for the proper and legal disposal of debris generated during construction. The city will not pick up debris generated by a contractor.

**Leaf Collection**
The city begins leaf collection in November.
- Leaves should be bagged in paper leaf bags or piled loosely between the sidewalk and the curb. You are encouraged to mulch leaves into the lawn, or you may dispose of leaves yourself at OCRRA. Visit OCRRA websites at www.OCRRA.org or call (315) 453-2866.
- Leaves must not be mixed with trash or construction debris.

- Do not place leaves on or around sewer vent pipes or catch basins.

**Noise**
Unnecessary Noise that crosses property boundaries is prohibited by city ordinance. Violations may result in a ticket. To report a violation of the Noise Ordinance, call the police non-emergency line (315) 442-5111.

**Parking**
Parking is prohibited:
- On the sidewalk, or between the sidewalk and the curb.
- Blocking the entrance to a driveway.
- Within 10 feet of a fire hydrant.
- On the lawn, vegetated area, or bare ground, publicly or privately owned.

Vehicles in violation may be ticketed or towed at the owner’s expense. To report parking violations, call (315) 442-5111.

**Abandoned Vehicles**
Any motor vehicle which is unregistered or inoperable must be enclosed in a permanent structure such as a garage. Such vehicles in violation of this rule will be marked with a red tag. If the vehicle is not removed, it will be towed by the Syracuse Police Department at the vehicle owner’s expense. Violations may be reported to Police Ordinance Enforcement at (315) 448-8650.

**Dogs**
Dogs must be cared for in a responsible manner. Violation of dog ordinances may result in seizure of the dog, fines, and court appearances.
- Dogs must be leashed at all times when not confined to their own yards.
- Dogs are responsible for cleaning up after their pets throughout the city. Yards must be kept in a sanitary condition, free of waste.
- To report a case of nuisance barking, dogs attacking people or animals, unlicensed or loose dogs, call Dog Control at (315) 473-6608. Hours of operation are Monday to Friday, 8:00 a.m. to 5:00 p.m.

To report cases of animal neglect or abuse, please contact the SPCA Animal Cruelty Division at (315) 454-3469.
- To report dog related issues that pose a safety threat during evening hours or on weekends, call the Syracuse Police Department at 911.

**Street Trees**
Trees in the Right-Of-Way (usually, but not always, between the curb and sidewalk) are the responsibility of the city. City-owned trees will be inspected and maintained upon request. Property owners are also encouraged to request a tree planting. It is illegal to plant, trim or remove a city-owned tree without a permit. Any person violating this ordinance shall be subject to a fine not to exceed $150.00 per violation. Please contact the Forestry Division at (315) 473-4330 x3014 to make a service request or for more information.

**House Numbers**
All buildings must be clearly labeled with the appropriate house number. Numbers must be visible from the street to aid in emergency response.

**Rental Registry**
Owners of any two-family Non-Owner Occupied Dwellings rented or leased within the city are required to obtain a Rental Registry Certificate for each property. The Rental Registry, amended in 2010, is implemented by quadrants in six-month intervals. For more information and the implementation schedule, please visit www.SyrGov.net/RentalRegistry.

**Access to Parking for Syracuse Residents**
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**Public Lighting**
To report any access to lighting or signage, call (315) 448-CITY (315-448-2489).
Household Waste

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Trash

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• Store trash in up to three (3) gallon trash cans or clear trash bags. The maximum weight per container is 50 pounds.

• Call (315) 448-CITY (315-448-2489) to schedule a bulk trash pick-up at least two days in advance. Bulk household trash includes furniture, appliances, carpet (cut into 3 ft. rolls), mattresses, scrap metal, etc. The volume of trash may not exceed two cubic yards (about the size of a washer and dryer set side by side).

• Call (315) 448-CITY to schedule disposal of a maximum of four tires per year.

Recycling (only in DPW-provided blue bins)

Recyclables are collected weekly, the same day as scheduled trash pick-up. "Blue recycling bins" are available by calling (315) 448-CITY (315-448-2489).

• PAPER ITEMS collected for recycling include: newspapers, magazines, junk mail, flattened cardboard, softcover books, school and office papers, and food boxes (such as pasta and cereal boxes).

• CONTAINERS collected for recycling include: metal cans, glass jars, plastic bottles, and plastic "wide mouth" containers with the numbers 1 or 2 (such as margarine tubs and cottage cheese containers). To learn more please visit OCRRA’s website at www.OCRRA.org, or call (315) 453-2866.

Household Hazardous Waste (cannot be put in weekly trash)

Residents can dispose of household hazardous waste year-round at no charge; visit www.OCRRA.org to make an appointment.

Sharps

Sharps – including needles, syringes and lancets used for home medical care – must be stored safely in labeled container clearly labeled “sharps.” Acceptable storage containers include: a biohazard-labeled sharps container or a clean, leak-proof, shatter-proof, and puncture-proof container with a screw top such as a durable plastic bleach or laundry detergent bottle.

• The container must be placed next to the regular trash container, not inside trash cans.

• Pharmacies, hospitals, doctors’ offices, and the Veterans Administration will help residents dispose of Sharps properly. For a full list of organizations that can dispose of Sharps go to: www.SyrGov.net/sharps

Property Maintenance

Yards

Grass and shrubbery should be cut regularly with grass not exceeding eight inches. Property must be free of trash and debris. To report a violation, call (315) 448-CITY (315-448-2489).

Sidewalks

Repair and maintenance of sidewalks is the responsibility of the property owner.

• If repairs are not made to sidewalks within the allotted time frame following condemnation, the city will make necessary repairs and assess the cost to the property owner’s tax bill.

• Property owners may choose to repair sidewalks through a private contractor. Permits must be obtained through the Permit Consultation Office (315) 448-4715.

• Sidewalks must be repaired with Asphalt, tarvia, blacktop, etc. are not acceptable materials. Concrete sidewalks must continue across driveways to establish a clear pedestrian walkway.

• Property owners may choose to pay for sidewalk repair using the Sidewalk Assessment program, which has a 7% financing rate, and is guaranteed for two years.

• To report a damaged or unsafe sidewalk, call (315) 448-CITY (315-448-2489).

Snow Removal

It is the responsibility of the property owner to remove snow and ice from the sidewalks adjacent to their property (including corners).

• It is illegal to deposit or plow snow into the street, public space or sidewalk. Any person found guilty of violating this ordinance shall be subject to a fine not to exceed $100.00 per violation, or $150.00 for snow removal contractors.

• To report a blocked sidewalk, call (315) 448-CITY (315-448-2489).

Serviceman

Property owners are responsible for the sewer service lateral, including maintenance, and protection of the sewer vent riser and cap. The property owner is responsible for making arrangements with an agent with a sewage and/or plumber to clear blockage.

• NO cooking or automotive oils, grease products, diapers, baby wipes, hygiene products, cigarette butts, plastic objects, etc. should be disposed of down the sewer drain.

• Always set trash, leaves, yard waste and construction debris away from the sewer vent pipe for pick up.

Construction Debris

You may dispose of up to two (2) cubic yards of construction debris (wood, sheetrock, tools, etc.). Check the DPW card for dates for your quadrant. Schedule construction debris pick-ups the week prior to your scheduled quadrant collection, by calling (315) 448-CITY (315-448-2489) or online at CityLine.SyrGov.net.

• Do not store any form of construction debris in plastic bags, boxes or cans.

• Pile construction debris neatly at the curb.

• Contractors must arrange with a private hauler for the proper and legal disposal of debris generated during construction. The city will not pick up debris generated by a contractor.

Leaf Collection

The city begins leaf collection in November.

• Leaves should be bagged in paper leaf bags or piled loosely between the sidewalk and the curb. You are encouraged to mulch leaves into the lawn, or you may dispose of leaves yourself at OCCRA. Visit OCRRA’s website at www.OCRRA.org or call (315) 453-2866.

• Leaves must not be mixed with trash or construction debris.

• Do not place leaves on or around sewer vent pipes or catch basins.

Street Trees

Trees in the Right-Of-Way (usually, but not always, between the curb and sidewalk) are the responsibility of the city. City-owned trees will be inspected and managed upon request. Property owners who are in violation may be subject to a tree planting. It is illegal to plant, trim or remove a city-owned tree without a permit. Any person violating this ordinance shall be subject to a fine not to exceed $150.00 per violation. Please contact the Forestry Division at (315) 473-4330 x3014 to make a service request or for more information.

Noise

Unnecessary Noise that crosses property boundaries is prohibited by city ordinance. Violations may result in a ticket. To report a violation of the Noise Ordinance, call the police non-emergency line (315) 442-5111.

Parking

Parking is prohibited:

• On the sidewalk, or between the sidewalk and the curb.

• Blocking the entrance to a driveway.

• Within 10 feet of a fire hydrant.

• On a lawn, vegetated area, or bare ground, publicly or privately owned.

Vehicles in violation may be ticketed or towed at the owner’s expense. To report parking violations, call (315) 442-5111.

Abandoned Vehicles

Any motor vehicle which is unregistered or inoperable must be enclosed in a secure, weatherproof enclosure. Such vehicles in violation of this rule will be marked with a red tag. If the vehicle is not removed, it will be towed by the Syracuse Police Department at the vehicle owner’s expense. Violations may be reported to Police Ordinance Enforcement at (315) 448-8650.

Accessible Parking for Syracuse Residents

To obtain an accessible parking permit, call (315) 448-CITY (315-448-2489).

Dogs

Dogs must be cared for in a responsible manner. Violation of dog ordinances may result in seizure of the dog, fines, and court appearances.

• Residents may keep a maximum of three dogs per property. All dogs over four (4) months of age must be licensed by the City Clerk’s Office. (315) 448-8384.

• Dogs must be leashed at all times when not confined to their own yards.

• Dog owners are responsible for cleaning up after their pets throughout the city. Yards must be kept in a sanitary condition, free of waste.

• To report a case of nuisance barking, dogs attacking people or animals, unlicensed or loose dogs, call Dog Control at (315) 473-6608. Hours of operation are Monday to Friday 7 a.m. to 5 p.m.

• To report cases of animal neglect or abuse, please contact the SPCA Animal Cruelty Division at (315) 454-3469.

• To report dog related issues that pose a safety threat during evening hours or on weekends, call the Syracuse Police Department at 911.

Street Lighting and Street Signs

To report any or concerns about lighting or signage, call (315) 448-CITY (315-448-2489).

Visit OCRRA’s website at www.OCRRA.org for more information.

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- Call (315) 448-CITY to schedule disposal of a maximum of four tires per year.
- Construction debris pick-ups will be one day late after the following holidays: New Year’s Day, Martin Luther King Day, Memorial Day, July 4th, Labor Day, Thanksgiving, and Christmas. If a holiday falls on a Sunday, pick-up will be a day late.

Recycling
(only in DPW-provided blue bins)
Recyclables are collected weekly, the same day as scheduled trash pick-up. “Blue recycling bins” are available at (315) 448-CITY (315-448-2489).
- PAPER ITEMS collected for recycling include: newspapers, magazines, junk mail, flattened cardboard, softcover books, school and office papers, and food boxes (such as pasta and cereal boxes).
- CONTAINERS collected for recycling include: metal cans, glass jars, plastic bottles, and plastic “wide mouth” containers with the numbers 1, 2, or 5 (such as margarine tubs and cottage cheese containers). To learn more, please visit OCRRA’s website at www.OCRRA.org, or call (315) 453-2866.

Household Hazardous Waste
(can not be put in weekly trash)
- Residents can dispose of household hazardous waste year-round at no charge; visit www.OCRRA.org to make an appointment.

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- The container must be placed next to the regular trash container, not inside trash container.
- Pharmacies, hospitals, doctors’ offices, and the Veterans Administration will help residents dispose of Sharps properly. For a full list of organizations that can dispose of Sharps go to: www.SyrGov.net/sharps

Yard Waste
(April-October Only)
- Check your Quarterly Card, visit www.SyrGov.net/DPW or call (315) 448-CITY (315-448-2489) for dates.
- Initial Spring Clean Up set out dates for 2018 are: Southeast April 1st - April 14th

Northwest April 28-29
Northwest May 12-13
- Set yard waste out the weekend before your scheduled week of pick up. Spring clean up will be the 2nd week in each quadrant.
- Separate yard waste from construction debris, household trash, and recyclables. Use paper bags only (no plastic bags, trash bags, or loose.
- Set yard waste adjacent to the curb line or edge of the road.
- Piles should not block fire hydrants or touch power poles, streets, or sewer pipes.
- The city will not remove trees, limbs or yard waste cut by a contractor.

Construction Debris
(April-October Only)
You may dispose of up to two (3) cubic yards of construction debris (wood, sheetrock, toilets, etc.). Check your DPW card for dates or call (315) 448-CITY (315-448-2489) from April to October. To dispose of excess construction debris, contact OCRRA at (315) 453-2866.
- Schedule construction debris pick-ups the week prior to your scheduled quadrant collection, by calling (315) 448-CITY (315-448-2489) or online at CityLine.SyrGov.net.
- Do not store any form of construction debris in plastic bags, boxes or cans.
- Pile construction debris neatly at the curb.
- Contractors must arrange with a private hauler for the proper and legal disposal of debris generated during construction. The city will not pick up debris generated by a contractor.

Leaf Collection
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- Leaves must not be mixed with trash or construction debris.
- Do not place leaves on or around sewer vent pipes or catch basins.

Street Trees
- Trees in the Right-Of-Way (usually, but not always, between the curb and sidewalk) are the responsibility of the city. City-owned trees will be inspected and maintained upon request. Property owners can also request a tree planting. It is illegal to plant, trim or remove a city-owned tree without a permit. Any person violating this ordinance shall be subject to a fine not to exceed $150.00 per violation. Please contact the Forestry Division at (315) 473-4330 x3014 to make a service request or for more information.

House Numbers
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Noise
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Parking
- Parking is prohibited:
  - On the sidewalk, or between the sidewalk and the curb.
  - Blocking the entrance to a driveway.
  - Within 10 feet of a fire hydrant.
  - On a lawn, vegetated area, or bare ground, publicly or privately owned.
- Vehicles in violation may be ticketed or towed at the owner's expense. To report parking violations, call (315) 442-5111.

Abandoned Vehicles
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Accessible Parking for Syracuse Residents
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Dogs
- Dogs must be cared for in a responsible manner. Violation of dog ordinances may result in seizure of the dog, fines, and court appearances.
- Any person found guilty of violating this ordinance shall pay $200.00 fine, $150.00 court costs, plus $50.00 per day in lieu of the dog. Each violation is considered a separate offense. Any person failing to comply with a court order, is subject to a fine not to exceed $1,000.00 per violation. Pet dogs are prohibited within a 200-foot radius of any school, park, playground, or child care center.
- Dogs must be leashed at all times when not confined to their own yards.
- To report cases of animal neglect or abuse, please contact the SPCA Animal Cruelty Division at (315) 454-3469.
- To report dog related issues that pose a safety threat during evening hours or on weekends, call the Syracuse Police Department at 911.

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- Property owners may choose to repair sidewalks through a private contractor. Permits must be obtained through the Permit Consultation Office (315) 448-4715.
- Sidewalks must be repaired with concrete only. Asphalt, tarvia, and blacktop, etc. are not acceptable materials. Concrete sidewalks must continue across driveways to establish a clear pedestrian walkway.
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Snow Removal
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Sewer Service
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Get involved...

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(315) 453-2866
or (315) 448-CITY

SYRACUSE SAYS YES TO EDUCATION

The Say Yes strategy begins in kindergarten, offering every student the resources and support needed for success. Say Yes partners provide after school and summer camp programming, tutoring, mentoring, legal clinics, and the promise of free college tuition for Syracuse City School District graduates who meet residency and college admission requirements.

Syracuse is committed to positive change for our students, our city and our region.

For more information call (315) 435-6461

211 CNY
CONNECTING PEOPLE WITH SERVICES • Dial 211 • 211cny.com

448-CITY
City Line (315) 448-2489
Submit and track service requests online at CityLine.SyrGov.net
Report potholes by email to Potholes@SyrGov.net

Important Phone Numbers:
Fire-Police-Medical Emergency 911
Police Non-Emergency (315) 442-5111
Dog Control  (315) 473-6608
Water Emergency  (315) 473-2860
Parking Violations  (315) 479-5300
Property Taxes  (315) 448-8310
Code Enforcement  (315) 448-8695
Permit Consultation  (315) 448-4715
Parks & Rec  (315) 473-4330
Street Trees  (315) 473-4330 x3014
Mayor’s Office  (315) 448-8005
Common Council  (315) 448-8466
School District  (315) 435-4499
City Clerk  (315) 448-8216
Greater Syracuse Land Bank  (315) 422-2301

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Help Keep Syracuse Clean
• Graffiti is illegal. • Littering is prohibited.
• Signs are not allowed on City Right-Of-Way.
• To report an issue, call (315) 448-CITY (315-448-2489).

Submit and track Complaints and Service Requests at CityLine.SyrGov.net

Television, Monitors, and Electronics are banned from the trash.

For disposal options:
www.ocrra.org (315) 453-2866 or (315) 448-CITY

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